

STATE OF MISSISSIPPI

MISSISSIPPI MOTOR VEHICLE COMMISSION

1755 LELIA DRIVE, SUITE 200
JACKSON, MISSISSIPPI, 39216

5-YEAR STRATEGIC PLANS
FOR THE FISCAL YEARS 2012-2016

PREPARED BY
CHARLES M. NELMS JR., EXECUTIVE DIRECTOR
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1. Comprehensive Mission Statement:

The Mississippi Legislature finds and declares that the distribution and sale of new motor vehicles in the State of Mississippi vitally affects the general economy of the State, the public interest and the public welfare. The Legislature further finds and declares that it is necessary, in exercise of its police power, to regulate and to license motor vehicle warrantors, manufacturers, factory branches, divisions and representatives, distributors, distributor branches, divisions, and representatives, new motor vehicle dealers and salesmen doing business in the State of Mississippi.

2. Overview of the Agency 5-Year Strategic Plan:

The mission of the Motor Vehicle Commission is to:
amend present Regulations,
develop new Regulations,
adjust to the changes in the auto industry,
expand the electronic capabilities to record data,
and issue licenses more efficiently.

Over the next five years, the Commission will have in place the online systems with State Government, which will bring our Agency up to 90 percent paperless.

The Commission will purchase an electronic system to scan the license applications and enter the data to minimize human errors. This system will include fax equipment to log and send information to licensees. The cost of this system is \$10,000. Our last objective by the year 2015 will be updating the electronic filing system.

3. Performance Effectiveness Objectives for each Program for FY 2012 through FY 2016.

FY 2012

- (1) Request bids and purchase equipment that will allow the Commission to have its own server.

Total Cost: \$10,000.00
 SPECIAL FUNDS

FY 2013

- (1) Purchase software that will allow licenses to be issued and sent electronically.

Total Cost: \$3,000.00
 SPECIAL FUNDS

FY 2014

- (1) Implement on-line payment options for those who request electronic fund transfers.

Total Cost: \$5,000
 Special Funds

FY 2015

- (1) Purchase two new computers and three printers.

Total Cost: \$5,500

FY 2016

- (1) Perform maintenance on previously purchased equipment.

Total Cost: \$2,000
 Special Funds

4. Significant External Factors Which May Affect Performance:

- (1) Significant changes in the automotive industry would impact our agency.
- (2) Technological changes in the licensing electronic equipment system would enhance the quality of performance and reduce overall cost.

5. Agency's Internal Management System utilized to evaluate its performance.

The Commission has an in-house strategic plan in place to establish our direction to reach our goals and objectives. Through monthly reports, the Commission is able to determine and evaluate personnel performance ratings relative to the pursuit of our goals and objectives. All reports have been automated in an effort to increase personnel productivity.

